

Mobile App Addendum: Apple App Store and Google Play

Platform-specific terms required when distributing the OperatEzy Mobile App

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- **Provider:** Managezy Limited
- **Registered Business Name:** OperatEzy
- **CRO registration number:** 812735
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- **Contact:** help@operatezy.com
- **VAT number:** not yet issued; will be provided once registered.

This document is intended to apply to the English-language version of the OperatEzy service. Where a Hungarian version is also made available, both versions are intended to have the same meaning. If an Order Form or signed agreement specifies a prevailing language, that clause will take priority.

1. Status

This Addendum forms part of the OperatEzy Mobile App Terms of Use. It applies in addition to those Terms when you download or use the OperatEzy Mobile App (Field App) from the Apple App Store or Google Play. In case of conflict between this Addendum and the Mobile App Terms of Use in relation to platform-specific matters, this Addendum takes priority.

2. Apple App Store specific terms

If you obtained the App from the Apple App Store, the following terms apply between you and Managezy Limited, and you acknowledge them:

- **Contract Parties:** These Terms are concluded between you and Managezy Limited only, and not with Apple Inc. ("Apple"). Managezy Limited (not Apple) is solely responsible for the App and its content.
- **Scope of Licence:** Your licence to use the App is limited to a non-transferable licence to use the App on any Apple-branded products that you own or control, as permitted by the Apple Media Services Terms and Conditions.
- **Maintenance and Support:** Apple has no obligation whatsoever to provide any maintenance or support services with respect to the App.

- **Warranty:** In the event of any failure of the App to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price (if any) for the App. To the maximum extent permitted by law, Apple will have no other warranty obligation whatsoever with respect to the App.
- **Product Claims:** Managezy Limited, and not Apple, is responsible for addressing claims relating to the App or your use of it, including product liability claims, claims that the App fails to conform to any applicable legal or regulatory requirement, and claims arising under consumer protection or similar legislation.
- **Intellectual Property Rights:** In the event of any third-party claim that the App or your use of it infringes intellectual property rights, Managezy Limited (and not Apple) will be solely responsible for the investigation, defence, settlement and discharge of any such claim, subject to the Mobile App Terms of Use.
- **Legal Compliance:** You represent and warrant that you are not located in a country subject to a US Government embargo or designated as a "terrorist supporting" country, and that you are not listed on any US Government list of prohibited or restricted parties.
- **Third-Party Beneficiary:** Apple and Apple's subsidiaries are third-party beneficiaries of these Terms and, upon your acceptance of these Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms against you as a third-party beneficiary.

3. Google Play specific terms

If you obtained the App from Google Play, the following terms apply:

- Your use of the App is subject to the Google Play Terms of Service in addition to these Terms.
- Managezy Limited (not Google LLC) is solely responsible for the App, its content, support and any operational claims.
- You must comply with all applicable export control and US sanctions laws when downloading and using the App.

4. Device Permissions

The App may request the following device permissions to facilitate standard field operations:

- **Notifications:** To deliver automated shift/task reminders, urgent safety updates, compliance prompts, and internal operational system messages from your employer or manager;
- **Camera:** Required for uploading visual proof of work (photos of completed tasks) or scanning QR codes for site check-in verification;
- **Location:** Required only where location-based features are enabled by your business client (e.g., for automated multi-site attendance verification or proximity-based proof of work);

- **Photo Library Access:** Required if you choose to select an existing photo from your device gallery to upload as an operational attachment or profile image.

You may choose to revoke any of these permissions at any time through your mobile device settings, though doing so may restrict certain workforce management functionalities.

5. Health data

The App does not request or use Apple HealthKit, Google Fit, or any equivalent health platform integration. The App is strictly an enterprise business-to-business (B2B) operational tool and is not designed to track, store, or process health or fitness data.

6. Account deletion in-app

In line with Apple App Store and Google Play distribution requirements, the App supports an accessible in-app option to request the deletion of your user worker account and associated personal identifiers.

Deletion requests are automatically routed to your employing company or contracting organisation (acting as the Data Controller) and to Managezy Limited (acting as the Data Processor). These are generally finalized within 30 days, subject to any conflicting statutory legal or accounting retention obligations. For detailed steps, see the *OperatEzy Data Subject Rights & Account Deletion Procedure*.

7. Contact

Platform-related, app store deployment, or technical permissions questions may be sent directly to help@operatezy.com.